

Data Protection Declaration

1. Data protection at a glance

General Notes

The following information provides an overview of what happens to your personal data when you visit our website. Personal data comprises all data that can be used to identify you as a person. Please refer to our data protection declaration beneath this text for detailed information on data protection.

Collecting data on our website

Who is responsible for collecting data on this website?

The website operator processes the data on this website. The contact details of the website operator are listed on the legal information page of this website.

How do we collect your data?

One way your data is collected is when you give it to us. This could include data you have entered in a contact form, for instance.

Other data is collected automatically by our IT systems when you visit the website. This primarily pertains to technical data (e.g. browser, operating system and time of page access). This type of data is collected automatically as soon as you enter our website.

What do we use the data for?

Some of the data is collected to ensure that the website is functioning properly. Other data may be used for analyzing your user behavior.

What rights do you have regarding your data?

You may obtain information on the origin, recipient and purpose of your stored personal data, any time and free of charge. You may further request the correction, blocking or deletion of this data. Please do not hesitate to contact us at the address stated in the legal information section should you have further questions in this regard and on the topic of data protection. You may also lodge a complaint with the responsible supervisory authority.

You may further request the processing of your personal data to be restricted under certain circumstances. Please refer to the "Right to restriction of processing" section in the data protection declaration for further details.

Analysis tools and third-party provider tools

Your surfing behavior may be analyzed when you visit our website. We use cookies and analysis programs to do so. Your surfing behavior is usually analyzed anonymously and cannot be traced back to you. You may object to this analysis or prevent it by not using certain tools. Please refer to the data protection declaration below for further detailed information.

You may object to this analysis. For further information on this option to object, please refer to the data protection declaration.

2. General and obligatory information

Data protection

The operators of these web pages take the protection of your personal data very seriously. We treat your personal data in strictest confidence and in accordance with data protection law and this data protection declaration.

Various personal data is collected when you visit this website. Personal data comprises data that can be used to identify you as a person. This data protection declaration explains which data we collect and for what it is used. It further explains how this is done and for which purpose.

Please note that data transmission on the internet (e.g. when communication via email) may have security gaps. It is impossible to completely protect data against third-party access.

Information on the controller

The data processing controller for this website is:

SGB GmbH
Hofstr. 10
57076 Siegen
Germany

Phone: +49 (0) 271 48964-0
E-mail: datenschutz@sgb.de

The controller is the natural person or legal entity who or which decides on the purpose and means of personal data processing (e.g. names, email addresses, etc.), either solely or in conjunction with other persons or entities.

Withdrawing your agreement to process data

Numerous data processing activities can only be performed with your explicit consent. You may withdraw previously issued consents at any time. You can do so by simply sending us an informal email. The withdrawal does not affect the legality of the data processing activities performed until the withdrawal.

Right to object against data collection in specific situations and against direct advertising (Art. 21 of the General Data protection Regulation – GDPR)

If data is processed on the basis of Art. 6 (1) lit. e or f GDPR, you may object against the processing of your personal data at any time for reasons arising from your specific situation. The same applies to any profiling based on these provisions. Please refer to this data protection declaration for the respective legal data processing basis. If you raise an objection, we shall stop processing your personal data, unless we are able to provide proof of compelling reasons for such processing activities that are worth protecting which outweigh your interests, rights and freedoms, or the processing activities serve to assert, execute or defend legal claims (objection in accordance with Art. 21 (1) GDPR).

If your personal data is processed for direct advertising purposes, you may object to the processing of your personal data for such advertising purposes at any time. The same applies to any profiling linked to such direct advertising. If you raise an objection, your personal data will no longer be used for direct advertising purposes going forward (objection in accordance with Art. 21 (2) GDPR).

Right to complain with the responsible supervisory authority

In the event of the provisions of the GDPR being violated, the affected parties may complain to a supervisory authority, particularly in the EU member state of their habitual residence, place of work, or place of the alleged violation. The right to complain remains unaffected by any other legal remedies under administrative law and before the courts.

Right to data transferability

You may request for data that we automatically process with your consent or in fulfillment of a contract to be sent to you or a third party in a standard, machine-readable format. The data shall only be transferred to another controller by your request if this is technically possible.

SSL and/or TLS encryption

This website uses SSL and/or TLS encryption for security reasons and to protect the transfer of confidential contents, such as orders or inquiries that you send to us, the website operators. You can recognize an encrypted connection by the address line of your browser changing from "http://" to "https://" any displaying the lock symbol.

Data that you send to us cannot be read by third parties when SSL and/or TLS encryption is activated.

Information, blocking, deletion, and correction

You may request and obtain free-of-charge information on your stored personal data, its origin and recipient and purpose of the data processing activities at any time within the scope of the applicable legal provisions and may also be entitled to request its correction, blocking, or deletion.

Please do not hesitate to contact us at the address below should you have further questions in this regard and on the topic of personal data.

datenschutz@sgb.de

Right to restrict processing activities

You may request for the processing of your personal data to be restricted. You can email us at any time in this regard at datenschutz@sgb.de. You may request the restriction of processing activities in the following cases:

- We usually require time to check your claim if you dispute the accuracy of your personal data stored by us. You may request for the processing of your personal data to be restricted for the duration of such check.
- You can request for the data processing activities to be restricted instead of your personal data being deleted if it was / is being processed illegitimately.

- You may request for the processing of your personal data to be restricted instead of the data being deleted if we no longer require your personal data but you need it for asserting, executing or defending legal claims.
- Your interests have to be weighed up against our interests if you have raised an objection in accordance with Art. 21 (1) GDPR. You may request for the processing of your personal data to be restricted for as long as it has not yet been established whose interests outweigh the other party's.
- If you have restricted the processing of your personal data, this data may only be processed (with the exception of its storage) with your consent or to assert, execute or defend legal claims, or to protect the rights of another natural person or legal entity, or for reasons of an important public interest of the European Union or one of its member states.

Objection to advertising emails

We herewith object to the use of any contact details published in the mandatory legal information section of this website for sending advertising and information materials that we have not explicitly requested. The website operators explicitly reserve the right to implement legal steps against the unauthorized sending of advertising information, such as spam.

3. Collecting data on our website

Cookies

Cookies are used on part of the website. Cookies do not harm your computer and do not contain any viruses. Cookies serve to create a more user-friendly, effective and secure website. Cookies are small text files that are stored by your browser on your computer.

Most of the cookies that we use are session cookies. They are automatically deleted at the end of your visit. Other cookies remain on your device until you delete them. These cookies enable us to recognize your browser at your next visit.

You can adjust your browser to inform you about cookies to be installed so that you can approve them on an individual basis, exclude the acceptance of cookies in certain situations or in general, and automatically delete cookies when you close your browser. Deactivating cookies may limit the functionality of this website.

Cookies for performing the electronic communications process or providing certain functions required by you are stored on the basis of Art. 6 (1) lit. f GDPR. The website operator has a justified interest in storing cookies for providing fault-free and optimized services. Any other cookies (e.g. cookies for analyzing your surfing behavior) stored are dealt with separately in this data protection declaration.

Server log files

The website provider automatically collects and stores information in server log files which your browser automatically transfers to us. These include:

- Browser type and browser version
- Operating system
- Referrer URL
- Hostname of the accessing computer

- Time of server request
- IP address

This data is not compiled with other data sources.

This data is collected on the basis of Art. 6 (1) lit. f GDPR. The website operator has a justified interest in the technically accurate display and optimization of its website and server log files have to be collected for this purpose.

Contact form

If you send us an inquiry via the contact form, your information in the contact form, including your contact details provided by you, we store it for processing your inquiry and any subsequent questions. We do not transfer this data without your consent.

The data entered in the contact form is therefore exclusively processed with your consent (Art. 6 (1) lit. a GDPR). You may withdraw this consent at any time. You can do so by simply sending us an informal email. The withdrawal does not affect the legality of the data processing activities performed until the withdrawal.

The data entered by you in the contact form remains with us until you request its deletion, withdraw your consent to its storage, or the purpose for its storage ceases to exist (e.g. once your inquiry has been fully answered). This shall not affect any mandatory legal provisions, particularly retention periods.

Email, phone, and fax inquiries

If you contact us via email, phone, or fax, your inquiry and all resulting personal data (name, inquiry) is stored and processed by us for the purpose of processing your inquiry. We do not transfer this data without your consent.

This data is processed on the basis of Art. 6 (1) lit. b GDPR if your inquiry is linked to the fulfillment of a contract or required for the implementation of pre-contractual measures. In all other cases, the processing is based on your consent (Art. 6 (1) lit. a GDPR) and/or our justified interests (Art. 6 (1) lit. f GDPR) as we have a justified interest in effectively processing any inquiries sent to us.

The data provided by you in inquiries remains with us until you request its deletion, withdraw your consent to its storage, or the purpose for its storage ceases to exist (e.g. once your inquiry has been fully answered). This shall not affect any mandatory legal provisions, particularly retention periods.

4. Newsletter

Newsletter data

If you wish to subscribe to the newsletter advertised on the website, you need to provide us with an email address and information that enables us to check that you are the owner of the email address provided and agree to receive the newsletter. No further data is collected or only on a voluntary basis. We use this data exclusively for sending the requested information and do not transfer it to third parties.

The data entered in the newsletter subscription form is exclusively processed with your consent (Art. 6 (1) lit. a GDPR). You may withdraw your consent to store the data and email address and to use it for sending the newsletter at any time, by clicking on the “Unsubscribe” link in the newsletter, for example. The withdrawal does not affect the legality of the data processing activities performed previously.

We store the data you have provided to us for the purpose of subscribing to the newsletter until you unsubscribe from the newsletter after which it is deleted. This does not affect data stored by us for other purposes.

5. Plugins and tools

Google Maps (with consent)

This website uses the Google Maps service via an API. The provider is Google Inc., 1600 Amphitheatre Parkway Mountain View, CA 94043, USA.

Google Maps is deactivated when you visit our website for the first time to protect data on our website. A direct link to the Google servers is only created when you activate Google Maps voluntarily (consent in accordance with Art. 6 (1) lit. a GDPR). This prevents your data from being transferred to Google as soon as you enter the website.

Once activated, Google Maps stores your IP address which is usually transferred to and stored on a Google server located in the USA. The provider of this website has no influence over this data transfer once Google Maps has been activated.

Google Analytics

Google Analytics is a web analysis service provided by Google Inc. (“Google”). Google Analytics uses cookies, text files that are stored on your computer and make it possible to analyze your use of the website. The information on your use of this website (including IP address) created by the cookie is transferred to and stored on a Google server located in the USA. Google uses this information for analyzing your use of the website, compiling website activity reports for the website operators, and providing additional services relating to the use of the website and internet. Google may also transfer this information to third parties if required to do so by law or if third parties have been engaged to process the data by Google’s order. Google never compiles your IP address with other Google data. You can set your browser to prevent the installation of cookies. However, we would like to remind you that if you do so you may no longer be able to fully use all the functions on this website. By using this website, you agree for your data that has been collected by Google to be processed in the manner and for the purpose stated above.

For further information on the handling of user data, please read Google’s data protection declaration at: <https://www.google.de/intl/de/policies/privacy/>.